

Program, Presenter & Co. <i>Times listed for CEU Credit programs with 2 credits include a 15 minute break</i>	PA CEU Credit(s) Approved	Rm. 7 Wednesday 11.18.09	Rm. 5 Wednesday 11.18.09	Rm. 7 Thursday 11.19.09	Rm. 5 Thursday 11.19.09
The Ethics of Funeral Arrangements <i>Doug Gober - Matthews Casket</i>	2.0	10 to 12:15 p.m.		1 to 3:15 p.m.	
State & Federal Forms Completion <i>Mike Feeney - Funeral Data Manager</i>	2.0		10 to 12:15 p.m.		
Graveside Services – Consumer Beliefs & Perceptions Joe Weigel - Wilbert Funeral Services	1.0	2:30 to 3:30 p.m.			10 to 11 a.m.
Meaningful Arrangement Conference <i>Mike Feeney - Funeral Data Manager</i>	1.0			4 to 5 p.m.	
Celebrant Services <i>Ernie Heffner - Heffner Funeral Chapel & Crematory</i>	1.0				3 to 4 p.m.
Getting to know the Cremation Consumer: An initial action plan Nectar Ramirez - Options by Batesville	2.0	4 to 6:15 p.m.		10 a.m. to 12:15 p.m.	
Veterans Tributes & Due Respect <i>Ernie Heffner - Heffner Funeral Chapel & Crematory</i>	1.0	1 to 2 p.m.			
Providing Consumers with Payment Options <i>Ernie Heffner - Heffner Funeral Chapel & Crematory</i>	1.0			5:30 to 6:30 p.m.	
How to Position Your Portfolio During These Challenging Times Adam Sheer - Roosevelt Investment	30 Minutes NO CEU's		3 to 3:30 p.m.		2 to 2:30 p.m.
Managing Your Cemetery Records <i>Amanda Sulpher - Pontem Software</i>	45 Minutes NO CEU's		4 to 4:45 p.m.		11:30 to 12:15 p.m.
How to Reduce Casket Cost and Increase Profit Margin <i>Coco Zhan - Destiny Casket</i>	30 Minutes NO CEU's		1 to 1:30 p.m.		1:00 to 1:30 p.m.
Automation: Making it Work For You Fred Miller-Memorial Business Systems	30 Minutes NO CEU's		2 to 2:30 p.m.		
Internet Tools to secure your future and grow your bottom line Eric Robuck and Nick Timpe - Web Cemeteries	30 Minutes NO CEU's		5:15 to 5:45 p.m.		4:15 to 4:45
Preneed Lead Sources Chuck Christopher Lincoln Heritage Funeral Planning	30 Minutes NO CEU's		6:15 to 6:45 p.m.		

To register for **FREE CEU credits**, (1) circle the **time** of class(es) you wish to attend, (2) complete the info below and (3) return this form to Bob Stewart - **Seating is Limited**

Your Name:
Address:
City: _____ State: _____ Zip: _____
Phone:
Email: _____ [to receive handout material from CEU Courses]

Contact Assoc. Manager, Bob Stewart at 717-236-9970 or email BStewart82@comcast.net